

TIDEWATER NEUROLOGISTS AND SLEEP DISORDER SPECIALISTS, INC.

SLEEPMED HAMPTON ROADS

WWW.TNISLEEP.COM

Patients Instructions for Email communications: (Strictly for non-emergency):

All emergencies please call 911 or go to ER, DO NOT WRITE EMAIL FOR ANY MEDICAL URGENT ISSUES:

1. Any information or questions or complaints about staff or a doctor:

Email: Info@tnisleep.com

2. Any prescription refill:

We check if you have seen doctor within last 6 months for any controlled substance refill and last one year for non-controlled substances. We only refill if appointment is on chart.

Email: Prescriptionrefill@tnisleep.com (need 72 hours minimum)

3. For appointments:

Email: Appointment@tnisleep.com

4. CPAP and CPAP supplies needs: (once a year appointment is required)

Email: CPAP@tnisleep.com or call 7576869300 and press option 2

If you are Medicare patient then orders@mvcmed.com or call 443-258-9465

Note: You can always call between 9 am to 430 pm and leave a message or talk to one of our staff.

Disclaimer: READ CAREFULLY BEFORE YOU WRITE EMAIL TO US, CALL US IF WE DO NOT RESPOND TO YOUR EMAIL.

Emails are non-emergency communications only. Any medical related question should be address by appointment with providers. Any changes in medication are only made with appointments. We do not reply to pharmacy calling for a refill, but patient has to reach out to us or write email to us for their refills. If have not seen provider in last 6 months, we cannot refill your controlled substances. If have not seen provider in last one year we cannot refill any medications. WE NEED YOUR FULL NAME, DOB AND PHARMACY NAME WITH ADDRESS TO GIVE YOU REFILL